



Operating instructions

2-way communication in the TrailerConnect© portal As of: August 2023



Content

Hints for operation 2 Permissions management. 2 Control history. 3 Controlling the cooling unit 4 Switching the cooling unit on/off. 4 Switching the cooling unit on/off manually. 5 Planning the start of the cooling unit 7 Setting the operating mode of the cooling unit 9 Set the target temperature of the cooling unit 11 Controlliums 12 TAPA 14 Set TAPA message interval 14 Active and deactivate the immobilizer 16 Preconditions 16 Control via TrailerConnect portal 17 Activating/deactivating the immobiliser via the keypad 21 Explanation of the keypad symbols: 23 Viewing and changing the PIN 25 Error in the control system 27 Safety and testing instructions 28 Disclaimer 28	Introduction	
Permissions management. 2 Control history. 3 Controlling the cooling unit 4 Switching the cooling unit on/off. 4 Switching the cooling unit on/off manually. 5 Planning the start of the cooling unit 7 Setting the operating mode of the cooling unit 9 Set the target temperature of the cooling unit 11 Configure alarm system. 12 TAPA 14 Set TAPA message interval 14 Active and deactivate the immobilizer 16 Preconditions 16 Control via TrailerConnect portal 17 Activating/deactivating the immobiliser via the keypad 21 Explanation of the keypad symbols: 23 Viewing and changing the PIN 25 Error in the control system 27 Safety and testing instructions 28 Disclaimer 28	Hints for operation	2
Control history.3Controlling the cooling unit4Switching the cooling unit on/off4Switching the cooling unit on/off manually.5Planning the start of the cooling unit7Setting the operating mode of the cooling unit9Set the target temperature of the cooling unit11Configure alarm system12TAPA14Set TAPA message interval14Active and deactivate the immobilizer16Preconditions16Control via TrailerConnect portal17Activating/deactivating the immobiliser via the keypad21Explanation of the keypad symbols:23Viewing and changing the PIN25Error in the control system27Safety and testing instructions28Disclaimer28	Permissions management	2
Controlling the cooling unit4Switching the cooling unit on/off4Switching the cooling unit on/off manually5Planning the start of the cooling unit7Setting the operating mode of the cooling unit9Set the target temperature of the cooling unit11Configure alarm system12TAPA14Set TAPA message interval14Active and deactivate the immobilizer16Preconditions17Activating/deactivating the immobiliser via the keypad21Explanation of the keypad symbols:23Viewing and changing the PIN25Error in the control system27Safety and testing instructions28Disclaimer28	Control history	
Switching the cooling unit on/off 4 Switching the cooling unit on/off manually 5 Planning the start of the cooling unit 7 Setting the operating mode of the cooling unit 9 Set the target temperature of the cooling unit 11 Configure alarm system 12 TAPA 14 Set TAPA message interval 14 Active and deactivate the immobilizer 16 Preconditions 16 Control via TrailerConnect portal 17 Activating/deactivating the immobiliser via the keypad 21 Explanation of the keypad symbols: 23 Viewing and changing the PIN 25 Error in the control system 27 Safety and testing instructions 28	Controlling the cooling unit	4
Switching the cooling unit on/off manually. 5 Planning the start of the cooling unit 7 Setting the operating mode of the cooling unit 9 Set the target temperature of the cooling unit 11 Configure alarm system 12 TAPA 14 Set TAPA message interval 14 Active and deactivate the immobilizer 16 Preconditions 16 Control via TrailerConnect portal 17 Activating/deactivating the immobiliser via the keypad 21 Explanation of the keypad symbols: 23 Viewing and changing the PIN 25 Error in the control system 27 Safety and testing instructions 28 Disclaimer 28	Switching the cooling unit on/off	4
Planning the start of the cooling unit 7 Setting the operating mode of the cooling unit 9 Set the target temperature of the cooling unit 11 Configure alarm system 12 TAPA 14 Set TAPA message interval 14 Active and deactivate the immobilizer 16 Preconditions 16 Control via TrailerConnect portal 17 Activating/deactivating the immobiliser via the keypad 21 Explanation of the keypad symbols: 23 Viewing and changing the PIN 25 Error in the control system 27 Safety and testing instructions 28 Disclaimer 28	Switching the cooling unit on/off manually	5
Setting the operating mode of the cooling unit 9 Set the target temperature of the cooling unit 11 Configure alarm system 12 TAPA 14 Set TAPA message interval 14 Active and deactivate the immobilizer 16 Preconditions 16 Control via TrailerConnect portal 17 Activating/deactivating the immobiliser via the keypad 21 Explanation of the keypad symbols: 23 Viewing and changing the PIN 25 Error in the control system 27 Safety and testing instructions 28 Disclaimer 28	Planning the start of the cooling unit	7
Set the target temperature of the cooling unit 11 Configure alarm system 12 TAPA 14 Set TAPA message interval 14 Active and deactivate the immobilizer 16 Preconditions 16 Control via TrailerConnect portal 17 Activating/deactivating the immobiliser via the keypad 21 Explanation of the keypad symbols: 23 Viewing and changing the PIN 25 Error in the control system 27 Safety and testing instructions 28 Disclaimer 28	Setting the operating mode of the cooling unit	9
Configure alarm system12TAPA14Set TAPA message interval14Active and deactivate the immobilizer16Preconditions16Control via TrailerConnect portal17Activating/deactivating the immobiliser via the keypad21Explanation of the keypad symbols:23Viewing and changing the PIN25Error in the control system27Safety and testing instructions28	Set the target temperature of the cooling unit	11
TAPA14Set TAPA message interval14Active and deactivate the immobilizer16Preconditions16Control via TrailerConnect portal17Activating/deactivating the immobiliser via the keypad21Explanation of the keypad symbols:23Viewing and changing the PIN25Error in the control system27Safety and testing instructions28Disclaimer28	Configure alarm system	12
Set TAPA message interval 14 Active and deactivate the immobilizer 16 Preconditions 16 Control via TrailerConnect portal 17 Activating/deactivating the immobiliser via the keypad 21 Explanation of the keypad symbols: 23 Viewing and changing the PIN 25 Error in the control system 27 Safety and testing instructions 28 Disclaimer 28	ТАРА	14
Active and deactivate the immobilizer 16 Preconditions 16 Control via TrailerConnect portal 17 Activating/deactivating the immobiliser via the keypad 21 Explanation of the keypad symbols: 23 Viewing and changing the PIN 25 Error in the control system 27 Safety and testing instructions 28 Disclaimer 28	Set TAPA message interval	14
Preconditions16Control via TrailerConnect portal17Activating/deactivating the immobiliser via the keypad21Explanation of the keypad symbols:23Viewing and changing the PIN25Error in the control system27Safety and testing instructions28Disclaimer28	Active and deactivate the immobilizer	16
Control via TrailerConnect portal17Activating/deactivating the immobiliser via the keypad21Explanation of the keypad symbols:23Viewing and changing the PIN25Error in the control system27Safety and testing instructions28Disclaimer28	Preconditions	16
Activating/deactivating the immobiliser via the keypad	Control via TrailerConnect portal	17
Explanation of the keypad symbols:	Activating/deactivating the immobiliser via the keypad	21
Viewing and changing the PIN	Explanation of the keypad symbols:	23
Error in the control system	Viewing and changing the PIN	25
Safety and testing instructions28 Disclaimer	Error in the control system	27
Disclaimer	Safety and testing instructions	28
	Disclaimer	28



Introduction

We are pleased that you have chosen Schmitz Cargobull.

Since 2014, we have been offering extended telematics functions for transport solutions involving temperature-controlled goods as part of our telematics services.

The "2-way communication" is characterised by the fact that components connected to the telematics, such as the cooling unit, can send data to the telematics unit and also receive data from it. This document explains the functionality for controlling the refrigeration machine and the alarm system.

Thus, not only can data be read out and transmitted from the terminal to the telematics portal, but commands can also be transmitted from the telematics portal to the components. For example, the presetting of the cooling unit in relation to the operating mode or the setpoint temperature can be changed via this communication link.

By using these telematics functions, the operator takes conscious responsibility for the correct temperature control of the cargo hold.

The 2-way communication is particularly helpful where the trailer is autonomous, i.e. without a truck tractor, with a load, or is in use. Should unforeseeable events occur that could lead to damage to the goods (e.g. temperature deviation), an authorised person can command the refrigeration machine via telematics in defined functions and damage could be minimised.

The prerequisite for the functionality is an existing mobile network connection of the telematics unit.

The alarm system, consisting of the door sensor and the alarm horn, can also be activated and deactivated via 2-way communication. Unauthorised access is detected and you are also notified remotely.

This document describes the use of the 2-way functions via the telematics portal. It also contains corresponding safety / testing instructions as well as a version on the liability regulation.

Please read the operating instructions intensively before using the 2-way communication functions.

The steps described in the following require TrailerConnect® portal access with corresponding rights and corresponding hardware in the trailer that allow the component to be controlled remotely.



Hints for operation

The functions explained below depend on the hardware installed in the trailer and the tariff. If you do not find an option in the telematics portal, please check the equipment and the tariff booked. If you have any further questions, please do not hesitate to contact our support.

Permissions management

In order to use the functions described below, you need a user account with control rights. Administrators have all control rights. You can also grant other standard users the necessary rights via the user administration in order to be able to perform desired actions.

To do this, extend one of the predefined function sets under "Users" - submenu "Function set" or create a new function set and add the desired control rights via the selection:

Commands		
Command refrigeration unit	Control refrigeration unit start	Command locking system
Send device ping	Manage auto door locking system	✓ View TAPA information
Configure TAPA mode	Configure TAPA message interval	Command alarm system

All control options have been added to this function set in this example. You can save the set and assign it to users so that the user can perform the selected controls.



Control history

In each control menu, there is a change history in the lower area. You can use this history to retrace the last control changes.

The view can be narrowed down using the category filter so that you can, for example, only see the last PIN changes:

last changes								
PIN 1								
- Select all								
Auto locking								
Door locking system state								
PIN 1								
D PIN 2								

Filtered view:

Users	Value	Position	send	received	confirmed	Result
	PIN 1: 2345	DE, 48161 Münster, Hägerstraße 1	17.12.2021 12:30:54	17.12.2021 12:31:02	17.12.2021 12:31:02	ok
	PIN 1: 0000	DE, 48565 Steinfurt, B54	16.09.2021 15:29:21	16.09.2021 15:29:22	16.09.2021 15:29:31	ok
	PIN 1: 1234	DE, 48485 Neuenkirchen, Dorfba	16.09.2021 15:20:28	16.09.2021 15:20:29	16.09.2021 15:20:29	ok

This makes it easy to see which user has made changes and when. Similarly, the overview also shows the status during a control. As soon as you make a change, you will see the status "Is being executed" in the column "Result" until the change has been successfully transmitted. Only when the result is displayed with "Ok" has the change been successfully executed.



Controlling the cooling unit

Please check whether settings have to be made on your cooling unit to control the remote functionalities. For further information, please refer to the operating manual of the cooling unit. In the following, we describe the steps using the Schmitz Cargobull S.CU as an example

Switching the cooling unit on/off

WARNING



Please ensure that the cooling unit in diesel operation is only started outdoors. There is a risk of suffocation and poisoning from exhaust fumes during diesel operation indoors.

Also make sure that no work is being done on the cooling unit at the time of remote start.

In order to be able to control the S.CU via TrailerConnect® Portal, it must first be set to standby mode on the S.CU display. This mode allows permanent communication between the CTU, the S.CU and the TrailerConnect® Portal without having to be fully switched on. In standby mode, the cooling unit is not completely switched off and thus consumes power from the cooling unit battery.

You switch on standby mode via the S.CU display by setting the "External start" option to "ON". For more detailed information, refer to the operating instructions of the S.CU cooling unit.



With an S.CU in standby mode, you can now perform the relevant control in the TrailerConnect® Portal.



Switching the cooling unit on/off manually

Select a vehicle in the status overview and click on the "Control" button and select the refrigeration unit item in the submenu:

Sear	ch	F	Filter sets +	_							?	Display Kältema
£3		Plate	Date	Position	i		and a constant of the second s	G	@ GPS	¥0 ¥		
		GS	30.11.2022 14:51:43	Schmitz Cargobull Schweiz	54	0		CAR	30.11.2022 14:51:38			
			22.11.2022 22:30:47	FR	ׯ	*7		S.KO	08.11.2022 14:30:53	inactive		
2		⑦ Details	🚛 Master data 🗋] Logbook 🦪 Trips	🞢 Event log	History	ද්ට්රි Configuration	۱	🗹 Messages	Control	Repo	orts
e		СТІ	09.11.2022 07:42:31	CBT Zentrale	% #	0		S.KO	09.11.2022 07:42:31	Refrigeration unit		
		СТ	15.10.2022 13:16:45	CBT Zentrale	× 7	0		CAR	15.10.2022 13:16:45			

On the control page you can see current operating values of the cooling unit:

Control: Refrigeration unit				Des	scriptions 🗹 Since date 🔽 All date
Basic telematic data					
CBT Zentrale	Door Open since 15.02.2023 18:02:16	Refrigeration unit device name	Refrigeration unit Powered on since 16.02.2023 08:31:16	Operating mode zone 1 idle	Temperature 1
Temperature 2	Battery power (external battery) 12,3 V	Battery guard status deactivated	RecterTimer status	ReeferTimer time	
Control					ද්ූි Configure
Son Compartment 1 Son Inactive since 16.02.2023 08:30:37	Remote start stand-by mode locked since 15.02.2023 13:00:21	Operating mode 밝아 Start-stop	Betpoint 1 24,1 *C since 03.02.2023 13:29:01	Setpoint 2 24,1 °C since 07.02.2023 08:07:52	€tpoint 3 24,1 °C since 20.01.2023 09:28:31
Compartment 1 inactive	Remote start stand-by	Operating mode Start-stop	Setpoint 1 [*C] 24,1	Setpoint 2 [*C] 24,1	Setpoint 3 [*C] 24,1

In the lower area in the category "Control", you can change parameters (e.g. setpoints) or switch on compartments if the cooling unit is supported.

To do this, click on the box in front of the cooling unit status:

Control

Ņ	Compartment 1 inactive	¥.	Remote start stand-by mode) N	Operating mode Start-stop] :- ¹	Setpoint 1 24,1 °C
	Compartment 1 inactive	•	Remote start stand-by 👻		Operating mode Start-stop		Setpoint 1 [°C] 24,1



Select the desired status:

Control						
Compartment 1 ଅଟି୍ତ inactive	¥0	Remote start stand-by mode active	N.	Operating mode Continuous		Setpoint 1 -1 °C
Compartment 1 active		Remote start stand-by mode active •		Operating mode Continuous	-	Setpoint 1 [°C] -1
las inactive						

To transmit the values to the cooling unit, click on the "Configure" button in the control overview on the right-hand side:

		နို္င္ပ်ိုး Configure
Setpoint 1 ∬ ^{≞⊥} 0 °C	Setpoint 2	
O Setpoint 1 [°C]	Setpoint 2 [°C]	

Check the settings and confirm them by clicking on "Apply":





You can also activate or deactivate the external start standby mode in the same way:

Cont	rol					
¥0	Compartment 1 inactive since 15.02.2023 18:16:02		Remote start stand-by mode active since 30.01.2023 16:10:12	AND CO	Operating mode Start-stop	Setpoint 1 11,9 °C since 30.01.2023 16:19:13
	Compartment 1 inactive	~	- Remote start stand-by mode		Operating mode Start-stop	Setpoint 1 [°C] 11,9
last	changes		active			

This setting remains activated for a maximum of five days, provided the cooling unit has not been switched on in the meantime.

Planning the start of the cooling unit

The cooling unit can be switched on time-controlled so that pre-cooling or pre-heating happens automatically.

The ReeferTimer option in the TrailerConnect® portal is available for this purpose.

Click on the split snowflake/clock symbol in the "Cooling unit" tile in the refrigeration machine control area:





A pop-up window opens in which you can set the time for switching on. Read the instructions carefully and confirm the time by clicking on "Apply".

Set ReeferTimer	×					
Remote start is only possible with sufficient battery charge, fuel and network coverage.						
Depending on the refrigeration unit, it may be necessary to activate a remote start mode.						
Please ensure that the refrigeration unit is only started outdoors during diesel operation.						
There is a risk of poisoning from exhaust fumes during diesel operation indoors.						
Also make sure that no work is being done on the refrigeration machine the time of remote start.	e at					
Please make sure that the timer function has been executed at the selected time.						
Scheduled refrigeration unit start at:						
ReeferTimer* 16.02.2023 10:01						
I have read and accepted the instructions for activating the ReeferTimer.						
Cancel	ply					

On the overview page for the control unit, you will see the now configured switch-on time in the upper area in the tile "ReeferTimer time".

Control: Refrigeration unit								
Basic telematic data								
CBT Zentrale	Closed	Refrigeration unit device name						
Temperature 1	Temperature 2	Battery power (external battery)						
ReeferTimer time 灣○ 18.02.2023 10:01:00								

n.

This information can also be displayed via the display profile on the status page. To do this, configure a display profile that contains "ReeferTimer time" as a value and select it on the status page.

A planned start can be cancelled via the change history. To do this, click on the cancel symbol in the line:

last changes							
Category	*						
Users	Value	Position	send	received	confirmed	Result	
Cargobull Helpdesk	Compartment 1: active	CBT Zentrale	18.02.2023 09:03:00			Scheduled	۲



Setting the operating mode of the cooling unit

When the cooling unit is switched on, you can configure the operating mode and the cooling parameters.

To do this, select a vehicle and click on the "Control" button and select the item "Refregiration unit" in the submenu:

Sear	ch][Filter sets 🔹 🛨	_							0	Display Kältema
9	•	Plate	Date	Position	i		\$0	e	@ GPS	x o x o		8
		GS	30.11.2022 14:51:43	Schmitz Cargobull Schweiz	62	0		CAR	30.11.2022 14:51:38			
	2	ст	22 11 2022 22 30 47	FF	׿	* 7	normal	<u>s ко</u>	08 11 2022 14:30:53	inactive		
B		O Details	💭 Master data 🗋	🛛 Logbook 🏼 🏈 Trips	👬 Event log	History	ද්ිුදි Configurat		Messages		Repo	rts
?		сті	09.11.2022 07:42:31	CBT Zentrale	ׯ	٥		S.KO	09.11.2022 07:42:31	Refrigeration unit		
		СТ	15.10.2022 13.16:45	CBT Zentrale	×Z	0		CAR	15.10.2022 13.16:45	-		

You can see the currently configured operating mode in the "Control" area and can make changes in the line below. To do so, click on the box in front of the operating mode:

Control

N	Compartment 1 20 inactive since 16.02.2023 08:30	Remote start stand-by mode locked since 15.02.2023 13:00	N N	Operating mode Start-stop
	Compartment 1 inactive	Remote start stand 👻		Operating mode Start-stop



Select the desired operating mode via the menu:

Control							
Compartment 1 ∯© inactive	%	P,	Remote start stand-by mode locked	\$ Z	Operating mode Start-stop] :-1	Setpoint 1 24,1 °C
Compartment 1 inactive	•		Remote start stand 👻		Operating mode) D	Setpoint 1 [°C] 24,1
Setpoint 3 J ^ª 24,1 °C					Continuous		
Setpoint 3 [°C]							

To transmit the values to the cooling unit, click on the "Configure" button on the right-hand side:

		င်္ဂြို Configure
operating mode ਡ੍ਰੀ∧ Start-stop	Setpoint 1 ∭ ¹ 24,1 °C	Setpoint 2 J ² 24,1 °C
Continuous	Setpoint 1 [°C]	Setpoint 2 [°C]



Set the target temperature of the cooling unit

You can see the currently configured setpoints of the selected vehicle in the "Control" area and can make changes in the line below.

Control: Refrigeration unit			Descriptions Since date All data
Basic telematic data			
CBT Zentrale	Door Doen	Refrigeration unit device name Refrigeration unit device name Refrigeration unit Powered on	Operating mode zone 1 idle
Control			င်္ဂြိုင် Configure
Compartment 1 월 · inactive	Remote start stand-by mode	Operating mode Setpoint 1 Image: Set of the	€ ^{2°} Setpoint 2 24,1 °C
Compartment 1 inactive	▼ □ Remote start stand ▼	Continuous	Setpoint 2 [*C]
Setpoint 3 ∬ ^{1,2} 24,1 °C			
Setpoint 3 [*C]			

To do this, click on the box in front of the setpoint to be changed and enter the desired value for setpoint 1:



Repeat the step for the second setpoint, if desired.

To transmit the values to the cooling unit, click on the "Configure" button on the right-hand side:

		နိုင္ပ်ိုး Configure
Operating mode 쳙^ Start-stop	Setpoint 1 24,1 °C	Setpoint 2 1. °C
Operating mode Start-stop	Setpoint 1 [°C]	Setpoint 2 [°C]

Check the values entered and confirm the changes.



Configure alarm system

The alarm system is used to detect unwanted intrusion into the load compartment. If the door is opened, a loud acoustic signal also sounds if the trailer is equipped with the appropriate hardware.

Select a vehicle with an alarm system and click on the "Security" button:

-		16.02.20 08:56:16	23 CBT Zen	trale	5 5	🛿 🗱 🛈	ina	ctive	S.KO	16.02.2023 08:56:16	
	O Details	🚛 Master data	Logbook	🕢 Trips	👬 Event log	History	ද්රිූා Configuration	Messages	Control	Securit	у

Select the item "Alarm system" in the submenu:



You can see the current status of the alarm system in the "Control" area:

Control: Alarm system			C Desc	criptions 🗹 Since date 📋 All data
Basic telematic data				
CBT Zentrale	Motion Stand since 15.02.2023 18:02:16	Door Open since 15.02.2023 18:02:16	Alarm system triggered No since 15.02.2023 18:02:16	
Control				
Alarm system deactivated since 15.02.2023 18:02:16	PIN 1 5 1234	pin 2 S 8765		
Alarm system deactivated	PIN 1 1234	PIN 2 8765		

To activate the alarm system, click on the box and then select the desired status:

Control		
Alarm system deactivated	PIN 1 5 1234	PIN 2
Alarm system	PIN 1	- PIN 2
deactivated	1234	8765
last activated		



The PIN codes can be configured in the same way. To do this, click on the box in front of the PIN to be changed and enter the new PIN. A PIN change can also be configured separately without activating/deactivating the alarm system.

Click on the "Configure" button on the right-hand side to transmit the changes made to the alarm system.

Control			နိုင္င်ိန် Configure
Alarm system deactivated	PIN 1 5 1234	PIN 2	
Alarm system	PIN 1 1234	PIN 2 8765	_



TAPA

Select a TAPA-capable unit which has the corresponding equipment and the associated TAPA tariff.

Click on the menu item "Security" and select the item "TAPA" in the submenu.

In the upper area of the control page you will see current status information on the components of the TAPA system, such as the current status of the alarm system as well as the door locking system.

In the lower area, you can make changes to the TAPA mode.

Set TAPA message interval

Click on the box in front of the field "TAPA interval (s)":

Control: TAPA	Desc	criptions 🔽 Since date 🔲 All data
Basic telematic data		
Position Vreden	Coupling state Uncoupled since 15.02.2023 18:01:11	Door Closed since 15.02.2023 18:01:11
Motion Stand since 15.02.2023 18:01:11	Alarm system staus inactive since 15.02.2023 18:01:11	Door locking system state
Control		နိုင္ငံနဲ့ Configure
✓ TAPA mode inactive since 13.09.2022 20:14:56	 TAPA interval 30 s since 08.08.2022 09:06:24 	
TAPA mode inactive	TAPA interval [s] 30 - +	

Enter the desired message interval (in seconds) at which the messages are transmitted during a TAPA trip:



Then click on "Configure" on the right-hand side. Confirm the specified changes in the pop-up window:





You can activate the TAPA mode in the same way. Select the status via the submenu and confirm your change.

Cont	rol	
,e	TAPA mode inactive since 13.09.2022 20:14:56	TAPA interval 30 s since 08.08.2022 09:06:24
~	r TAPA mode	TAPA interval [s]
las	inactive	
Sa	ive and confirm	×
Sa	Would you really • TAPA mode: act	configure the following values?

The TAPA mode is now activated. As soon as the activation is successful, you will see this on the control page. You will now receive the safety messages of the TAPA system in addition to the usual event messages.



Active and deactivate the immobilizer

Preconditions

With the "Immobilizer" function and the corresponding portal rights, it is possible to activate and deactivate the immobilizer for a trailer via remote data transmission (RDT). This function serves to prevent unauthorised use by third parties. The activation of the immobiliser must be used within the framework of the respective legal requirements of the respective country of use - the user of the function is responsible for checking this. We decline liability for any unlawful use of the immobilizer.

Inform the user/owner of the trailer about this function in the contract or before the start of the journey.

A remote immobilization cannot be cancelled locally on the trailer via keypad, app or similar! Inform the user/owner in advance about an upcoming immobilization and agree on a safe time and location for immobilization. Also inform the pitch/property owner about the action. Only use this function if you know that the trailer is in a safe condition. In particular, that no escape routes, level crossings, traffic routes, access roads etc. are blocked.

As part of its product monitoring obligation, Schmitz Cargobull reserves the right to withdraw the "immobilizer" function from the company/authorised person in the event of misuse. In addition, Schmitz Cargobull can deactivate the "immobilizer" function in the event of disregard of the operating instructions/terms of use or applicable law.

Immobilization of the trailer is only possible if the telematics unit has mobile radio connection, the ignition is switched on and the handbrake is applied.

Deactivation of the immobilizer is only possible if the reservoir pressure is greater than 6.5 bar.

Remote activation of the immobilizer can only be done with the necessary control rights via the TrailerConnect portal. You need the control right "Command EBS immobilizer remote locking" so that you or another user can carry out the activation in the TrailerConnect portal:

Commands		
Command refrigeration unit	Control refrigeration unit start	Command locking system
Send device ping	Manage auto door locking system	View TAPA information
Configure TAPA mode	Configure TAPA message interval	Command alarm system
Command EBS immobilizer	Command EBS immobilizer remote lock	

The "Command EBS immobilizer" right allows you to make PIN changes.

This right is to be assigned via user administration and associated function sets. Afterwards, the users with designated rights can carry out the control via TrailerConnect Portal.



When renting the trailer via the TrailerConnect portal, you can pass on the right to change the PIN so that the hirer can change the PIN of the immobilizer independently. The right to activate the immobilizer via the portal cannot be passed on to a tenant. As the owner, you have sole control of the remote activation.

Necessary right for tenants to change PIN:

		Сů
Commands A		¢¢
Command locking system	Manage auto door locking system	다
Command refrigeration unit	Control refrigeration unit start	[] []
Send device ping	Command EBS immobilizer	TIP
View TAPA information	Configure TAPA mode	
Configure TAPA message interval	Command alarm system	
Command EBS immobilizer remote lock	k	

Control via TrailerConnect portal

The immobilizer can be activated and deactivated via the fleet overview by clicking on the unit, then the "Security" tab, sub-item "EBS immobilizer" if the hardware and necessary tariff are available.

To do this, click on the corresponding subitem for a unit with EBS immobilizer:





Within the configuration page, you can see the current status of the immobilizer in the upper area, and you can make changes in the lower area:

Control: EBS immobilizer						
Basic telematic data						
Position L Wilmsberg Gewerbege	Motion E	EBS immobilizer movement whi No warning	EBS-Immobilizer	EBS immobilizer fault state ! Fault present		
Control						
PIN 1	PIN 2 5 1234	Immobilizer remote lock				
PIN 1 *	PIN 2 *	Immobilizer remote lock *				

To activate the immobilizer, click on the box in front of the current status displayed:

Control

PIN 1	PIN 2 > 1234	Immobilizer remote lock
PIN 1 * 0000	PIN 2 * 1234	Immobilizer remote lock * disabled

Select the desired new status via the drop-down menu:

Tro	Immobilizer remote lock
	enabled
	enabled
-	disabled



The changes must then be confirmed by clicking on "Configure":

Basic telematic data							
Position Wilmsberg Gewerbegebiet	Motion 	EBS immobilizer movement while I No warning	EBS-Immobilizer	EBS immobilizer fault state ! Fault present			
S Ignition							
Control				နိုင္တိုး Configure			
PIN 1	PIN 2 5 1234	Immobilizer remote lock					
PIN 1 *	PIN 2 *	enabled •					

You will receive a confirmation prompt, which you must confirm with "Ok":



The system now checks whether the conditions for activating the immobilizer are met:





If the telematics unit is accessible, the ignition is switched on and the trailer is stationary, you can go one step further by clicking on "Apply".

In the next window, read the safety instructions and confirm them by clicking "Apply". An attempt will now be made to immobilise the trailer. You can see the current status of the immobilization in the change history:

last changes						
Category	~					
Users	Value	Position	send	received	confirmed	Result
Cargobull Helpdesk	Immobilizer remote lock: e	Borghorst	04.05.2023 14:55:01	04.05.2023 14:55:02	04.05.2023 14:55:02	ok
Cargobull Helpdesk	EBS-Immobilizer: Locked	Borghorst	04.05.2023 14:54:56	04.05.2023 14:54:57	04.05.2023 14:54:59	ok
Cargobull Helpdesk	Immobilizer remote lock: d	Borghorst	04.05.2023 13:05:41	04.05.2023 13:05:42	04.05.2023 13:05:42	ok

As soon as the trailer is immobilized, the result is displayed in the change history with "Ok". The status is also displayed in the overview tiles and, if the display profile is configured accordingly, on the status page.



Activating/deactivating the immobilizer via the keypad

The immobilizer can also be controlled via the keypad on the trailer if the supply to the EBS is guaranteed and the trailer is in a safe condition.

The keypad is usually in standby mode and all LEDs are off. Press any button to switch on the keypad.



When the LED of the brake symbol and the key symbol are permanently lit green, the locking can be done:



Now enter the four-digit PIN of the immobilizer and press the unlock/lock button. The code is now checked.

If the code is correct, the LED of the lock flashes green and you must confirm the lock by pressing the lock button again.



As soon as the immobilization is completed, the LEDs light up permanently green again.

If an incorrect PIN is entered, the PIN LED lights up red for 5 seconds. Then try again. If three incorrect entries have been made in succession, the PIN LED flashes red for 60 seconds. During this time, no new tries are possible. Wait until the LED stops flashing and try again.

The immobilizer can also be controlled via the S.CU display if the supply to the EBS is guaranteed and the trailer is in a safe condition.

Select the Immobilizer menu in the S.CU display. The current state is displayed. You can now activate or deactivate, depending on the current state.

To do this, select the desired state and confirm it by clicking on the "OK" button. Now enter the PIN and confirm it by clicking the "OK" button again. Further operating instructions can be found in the S.CU manual.



Explanation of the keypad symbols:

Status symbol brake and battery:



The two status LEDs indicate whether the immobilizer can be activated. This is the case when both LEDs light up green.

The left symbol (brake symbol) indicates whether the check of the EBS for activation was successful. The right symbol (battery symbol) indicates whether the system is powered by the tractor.

Note: almost all status LEDs light up red when the remote locking is activated and cannot be deactivated by the driver. The trailer is immobilized and cannot be moved. When attempting to unlock, the LEDs flash red.

Ignition symbol:

Continuous green light: Immobilizer operable if brake LED also green Continuous red light: Immobilizer cannot be operated: either the ignition is switched off or the remote lock is active. Please switch on the ignition and/or deactivate the remote lock. No LED lights up: Immobilizer cannot be operated, please switch on ignition. Red flashing: Unlocking rejected due to active remote lock. Please deactivate the remote lock.

Brake symbol



Continuous green light: Immobilizer is operable

Solid red light: Immobilizer cannot be operated, either the vehicle is not in a safe condition or the remote lock is activated. Please bring the vehicle into a safe condition and/or deactivate the remote lock.

No LED lights up: Immobilizer cannot be operated, please switch on ignition.

Red flashing: Unlocking rejected due to active remote lock. Please deactivate the remote lock.



PIN symbol:



Continuous green light: ready for input

Green flashing: four digits have been entered

Continuous red light: PIN entry is blocked after multiple, incorrect PINs. Please wait 60 seconds and try again or the remote lock is activated, please deactivate the remote lock. **Red flashing:** Incorrect PIN was entered or unlocking was refused due to an active remote lock. Please enter the PIN again and/or deactivate the remote lock.

Locked symbol:



Continuous green light: Immobilizer is activated Green flashing (slowly): Immobilizer is being activated Green flashing (fast): The lock must be confirmed by pressing the button again. Continuous red light: Immobilizer is activated but in a fault condition. For more information on the fault, please refer to the vehicle file. Red flashing: immobilizer is unlocked, but there is no pneumatic pressure at the valve



Continuous green light: Immobilizer is deactivated Green flashing (slowly): Immobilizer is being deactivated Green flashing (fast): Unlocking must be confirmed by pressing the button again. Continuous red light: Immobilizer is deactivated but in a fault condition. For more information on the fault, please refer to the vehicle file. Red flashing: Immobilizer is unlocked, but there is no pneumatic pressure at the valve



Viewing and changing the PIN

You can conveniently view and also change the PIN codes required to activate/deactivate the immobilizer via the TrailerConnect portal.

To do this, go to the "EBS immobilizer" control menu of a unit with the corresponding equipment again.

You will see the currently configured PIN1 and PIN2:

Control: EBS immobilizer

Basic telematic data	
Position Wilmsberg Gewerbegebiet	Motion E
Control	
PIN 1	PIN 2 5 1234
PIN 1 *	PIN 2 * 1234

To change the PIN, click on the boxes in front of the lower fields: Control: EBS immobilizer





Then enter the new PIN codes:

Control		
PIN 1	PIN 2 5 1234	Immobilizer remote lock
PIN 1 * 4597	PIN 2 *	Immobilizer remote lock * enabled

Confirm the change by clicking on the "Configure" button. Check the values entered and confirm them again:

Would you really configure the followin	g values?
• PIN 1: 4597 • PIN 2: 4879	

As soon as the changes have been successfully transferred, you will receive "Ok" as a result in the change history on the control page:

last changes						
Category	•					
Users	Value	Position	send	received	confirmed	Result
	PIN 2: 1234	Borghorst	09.05.2023 08:18:09	09.05.2023 08:18:10	09.05.2023 08:18:10	ok
	PIN 2: 4321	Borghorst	09.05.2023 08:17:56	09.05.2023 08:17:57	09.05.2023 08:17:57	ok



Error in the control system

Errors can occur for various reasons during a control. You will receive corresponding information via the TrailerConnect portal, the S.CU display or the beSmart app.

You will receive short error notes and an error code. The following table contains the possible error codes and corresponding notes:

Error code	Note
12	Control not possible: please plug in the spiral cable and switch on the
	ignition
13	Control not possible: Vehicle is not in a safe condition. Please engage
	brake and wait 15s.
14	Control failed: internal error, please contact support
15	Control failed: internal error, please contact support
17	Control not possible: another user is operating the Immobilizer at the
	same time. Please try again.
19	Control failed: Invalid PIN entered. Please try again.
20	Control not possible: An invalid PIN has been entered several times.
	Further entries are blocked for 60 seconds. Then try again.
32	Control not possible: EBS error, please contact support
33	Control not possible: EBS error, please contact support
34	Control not possible: Control lock/remote lock active. Please contact the
	owner.
35	Control not possible: internal error, please contact support
36	Control not possible: please check red line and release trailer brake



Safety and testing instructions

The functions of 2-way communication use a complex technical infrastructure - in terms of cable connections, software and interfaces - e.g.:

Telematics portal -> GSM network -> telematics terminal in the vehicle -> connection line to the refrigeration machine -> refrigeration machine control.

WARNING



We would like to point out that improper installation, maintenance or software/component errors can lead to transmission faults. This in turn can lead to commands sent not being implemented or not being implemented completely.

The functions of the 2-way communication have been intensively tested in relation to the approved chillers/vehicles and have been validated and technically approved by the manufacturer. Commands given via the infrastructure described above always require a confirmation response as to whether they have been received and correctly understood. These confirmations are visualised via the internet portal - see operating instructions.

The operator is obliged to make sure that the commands he/she executes have been transmitted and confirmed within the 2-way communication. In addition, he is obliged to check the change of function/operation of the refrigerating machine/vehicle with regard to the commands executed by him via the Internet portal.

The use of 2-way communication does not release the user from checking the function and setting of the refrigerating machine/vehicle.

Disclaimer

HINWEIS



In order to use the 2-way communication via telematics infrastructure, it is absolutely necessary to observe our safety and testing instructions. No liability is accepted for damage caused by improper use / operation of the 2-way communication.

The user is obliged to check the system function and to contact the support of Cargobull Telematics GmbH in the event of faults.







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