



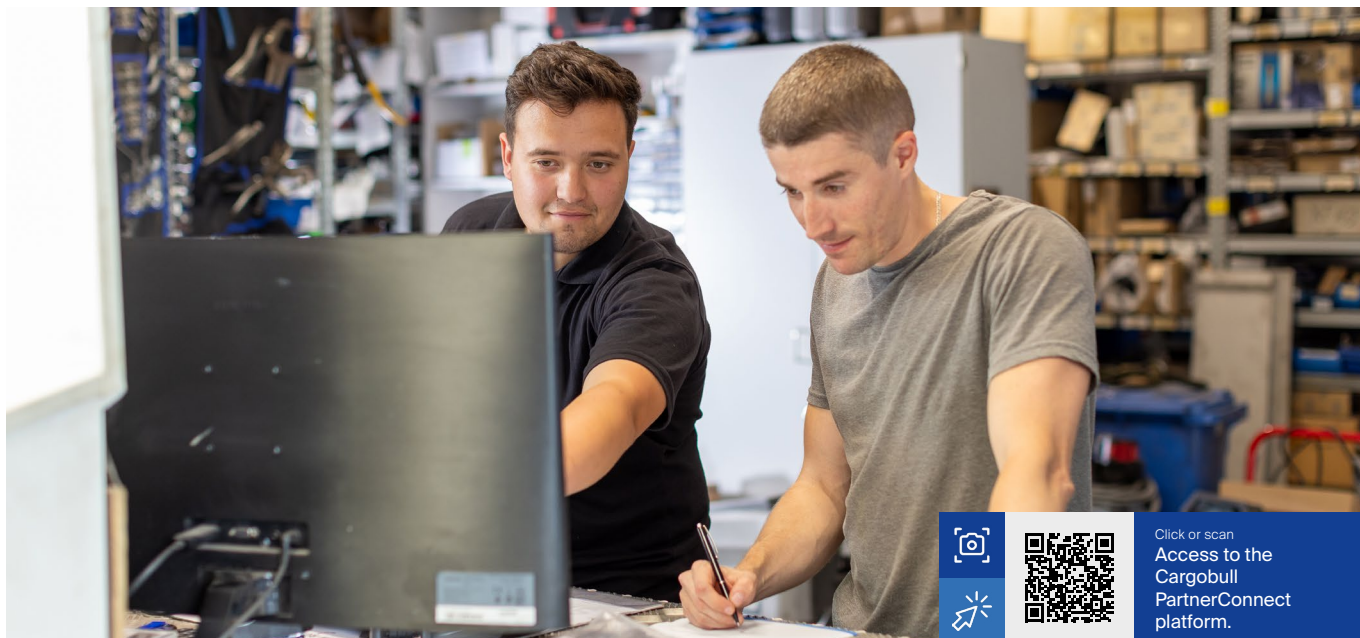
Schmitz Cargobull and the Service Partner Network

We deliver full reliability through strong partnership

Together with you, we are shaping the future of premium services in the transport industry and thus bringing more performance for our customers on the road. By working together in a spirit of partnership and trust, we create greater efficiency for our customers and offer service solutions that benefit everyone.

The Service Partner World

The Service Partner World is our central online platform for all relevant topics. Here you will find the latest news, quick access to important areas, introductions and further information on the PartnerConnect portal.



Quick and uncomplicated access to all relevant information.

Whether it's about warranty, support, service billing or training – here you will find information on these and many other topics that determine your everyday life as a Service Partner.



Just a mouse click away.

As an authorised Service Partner, you can access all important service units from the Service Partner World: Cargobull PartnerConnect Portal, EPOS catalogue, spare parts shop, trailer and service documentation, Cargobull Repair System and CargobullCampus.



Our answers to the most important questions.

We have compiled numerous answers for you here so that your questions do not remain unanswered. Whether it's about Cargobull PartnerConnect or general topics – you'll find it here!

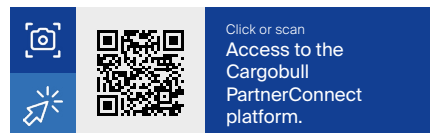
Partnership-based, digital, efficient.

Cargobull PartnerConnect Portal: the digital platform for efficient service processes.



The Cargobull PartnerConnect platform is the new digital cloud solution for you as a service partner and central communication platform for collaboration.

Easy access, intuitive and clearly organised – for quick and efficient processing.



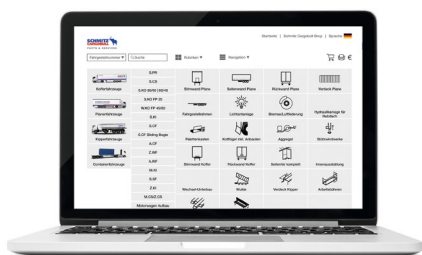
The Cargobull RemoteService app: For service, maintenance and repair

Live support available worldwide allows you to clarify your problems directly with experts via video. Functions such as chat, still image editing and data exchange ensure quick solutions and minimise downtimes.



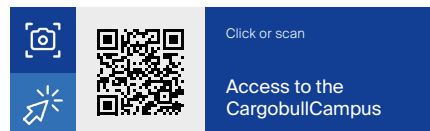
Spare Parts Lens App: Fast spare part identification

An innovative, AI-supported solution for identifying and ordering spare parts for machines and systems with just a smartphone photo.



EPOS spare parts database: reliable identification, fast ordering

Ordering spare parts online has many advantages. With EPOS (Electronic Parts Documentation and Ordering System), you can easily and reliably identify the spare parts you need and order them directly via our online shop. The chassis number is all you need for identification. This is because the parts list for every Schmitz Cargobull trailer is stored in the EPOS portal. Thanks to the consignment tracking in the web shop, you can keep an eye on the status of your delivery at all times.



The CargobullCampus learning platform

Lots of know-how with maximum flexibility: As an authorised service partner, the CargobullCampus gives you the opportunity to receive individual training and further education. We offer you technical training on Schmitz Cargobull products in various learning formats such as webinars, self-study or face-to-face events, with the greatest possible flexibility in terms of time and space.

Apply as a service partner

Shape your future together with the market leader and benefit from professional technical support and global collaboration.










Would you like to become part of our Service Partner network? Contact our service team at service-net@cargobull.com.

You can look forward to very good spare parts conditions in conjunction with an agreed service level between you as a Service Partner and Schmitz Cargobull.

You can rely on:

Together we offer customers the best service experience.

-  Reach Schmitz Cargobull customers our support at any time in your language
-  Comprehensive network of qualified service partners
-  Schmitz Cargobull customers are quickly back on the road
-  High availability of spare parts in the Service Partner Network
-  Service partners are specialists for Schmitz Cargobull products and services

  Click or scan

You can find more information in our Service Partner World.

Do you have any further questions for us?
We are happy to advise you!

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